



MEMORANDUM

To: All Regional Medical Laboratory Clients

From: Brenda Ghavami, MT (ASCP), Director of Clinical Operations

Date: September 23, 2010

Subject: Improving the Accuracy of Patient Identification – Second Notice

Regional Medical Laboratory (RML) is committed to adhering to the National Patient Safety Goals and providing quality laboratory services to our patients and clients. We want to remind our clients the importance of accurate and proper patient identification.

All specimens received at RML must have a first and last name on the specimen container, accompanied by a secondary identifier. Examples of acceptable identifiers include but are not limited to: date of birth, medical record number, social security number, requisition number, accession number, or unique random number. A location (e.g., hospital room number) is not an acceptable identifier.

RML appreciates your assistance and commitment to follow the National Patient Safety Goals and will not test samples without a patient's first and last name. If the specimen is sent with a test requisition, the name on the requisition **MUST** match the name on the specimen.

To assist our clients with monitoring compliance, we will be providing a periodic performance review report.

If you have questions, please contact Brenda Ghavami at 918.744.3131 x 16726 or Client Services at either 918.744.3131 x 14800 or 1-800-722-8077.