



MEMO

To: Regional Medical Laboratory Clients

From: William Fitter, M.D., Chief of Clinical Chemistry
Leah Nickell, MLT (ASCP) BSM, Manager of Chemistry

Date: June 16, 2010

Subject: Low Free T4 values

In a recent internal audit utilizing our data warehouse, we have found patients with low Free T4 results accompanied by normal TSH . We have received confirmation from our current vendor that a negative bias of up to 10% has been observed with our current lot number of Free T4 calibrator. As of May 19, a new lot number was received from our vendor and has been verified by the vendor to remove the bias.

If your patient was tested between the dates of March 1, 2010, and May 19, 2010, we are offering you the opportunity to retest your patient at no charge. To have the patient retested at no charge, write FT4 N/C on your requisition or simply call RML Client Services at 800-722-8077 or 918-744-2150. We apologize for the inconvenience this may have caused.

Please note that no other analytes were affected by this calibrator. Please direct any questions to Leah Nickell, Chemistry Manager at 918-744-3131, ext. 17088, or Dr. William Fitter at 918-744-3131, ext. 15525.