



## MEMO

**TO:** All Regional Medical Laboratory Clients

**FROM:** William Fitter, M.D., Chief of Clinical Chemistry and Toxicology  
Mary Pille, MT (ASCP) SBB, Manager of Chemistry Department

**DATE:** December 3, 2012

**SUBJECT:** Low Free T4 results

It has been brought to our attention that some clients have received results of low Free T4 on some of their patients that did not correlate with the patient's clinical diagnosis.

Although the quality control and reagent calibrators were within acceptable ranges, upon further investigation and much review, it was determined that one of the instruments used to perform testing for Free T4 had intermittent precision issues. This instrument has been serviced and is being monitored following its repair.

If you received a low Free T4 result during the months of May or June of 2012 that did not correlate with your patient's clinical diagnosis or picture, RML will repeat this test at no charge.

We apologize for any inconvenience this may have caused. If you have questions or concerns, please contact Dr. William Fitter or Mary Pille at 918-744-2500.