



MEMORANDUM

To: All Regional Medical Laboratory Clients
From : Nadra Conner, Director Laboratory Revenue Cycle
Date: November 1, 2017
Subject: UnitedHealthcare Notification/Prior Authorization

Regional Medical Laboratory (RML) and Pathology Laboratory Associates (PLA) appreciate your business and value being a partner with you in managing the health of your patients. Consistent with the relationship, we would like to make you aware of some imminent changes that UnitedHealthcare is implementing. On November 1, 2017, UnitedHealthcare will require notification/prior authorization for all molecular and genetic lab testing for patients in some plans.

This new requirement from UnitedHealthcare will impact a broad range of molecular and genetic tests, including many standard of care tests. Some of the testing that you might routinely order for evaluation of your patients include prenatal carrier screening for disorders such as cystic fibrosis, fragile X, SMA, cfDNA-based non-invasive prenatal screenings (NIPT), molecular testing of malignant tissue to direct therapy, and other genetic tests.

Prior Authorization Requirements

For molecular or genetic testing that you are ordering for patients with UnitedHealthcare commercial plans, the physician's office **must** secure the notification for genetic and molecular lab testing through UnitedHealthcare's provider portal (www.UHCprovider.com/LINK). You will find a link on that page that will direct you to the site to obtain the prior authorization. **Note: UnitedHealthcare will not allow RML or PLA or any other laboratory, to secure the prior authorization.** While we cannot obtain the prior authorization for you, we have broadened our processes and will contact your office when we receive a request for testing for which a notification/prior authorization has not been secured. We are committed to supporting our providers to ensure all patients have access to healthcare that can be done correctly and promptly.

We are asking for your assistance by partnering with us in this effort to secure prior authorization for your patients.

If you have any questions, please reach out to your UnitedHealthcare Provider Rep.