



MEMORANDUM

To: All Regional Medical Laboratory Clients
From: Trudie Thompson, Manager Sales and Marketing
Joshua Freitag, Manager Revenue Cycle Management
Date: January 13, 2021
Subject: Patient Agreement Form Implementation

Regional Medical Laboratory, Inc., (RML), is implementing a Patient Agreement Form, similar to the one many health care providers use. The Patient Agreement Form will be used by our Patient Service Centers and by our clients who collect patient specimens within their office to communicate financial responsibilities to your patients.

The Patient Agreement Form informs the patient that if a test is not covered by their insurance company's policy, they will be responsible for any charges not covered. In addition, the form allows the patient to acknowledge they will be responsible for any deductible, coinsurance or copayment, or any non-covered amounts. This form also provides the patient with information regarding our Financial Assistance Program.

Similar to Advanced Beneficiary Notices (ABN's) given to Medicare beneficiaries for our clients who perform collections within their office, we ask that you have the patient complete one of these forms alongside their draw and forward it to us (please discuss with your sales representative the best option of providing RML with the signed patient agreement form).

If a Patient Agreement Form is not provided on a specimen collected within your office, you may be billed for the service if it is not covered by the patient's insurance.

Testing requiring a pathologist's diagnosis or interpretation will generate a professional component charge that will be billed by our Pathology partner, Pathology Laboratory Associates, Inc.

If you have any questions regarding the Patient Agreement Form, please contact your Sales Representative.